

July 12, 2008

Dear Scott Rhodes:

I am writing this letter to inform you how much I appreciated the quality service Rhodes Custom Pools performed in installing our new swimming pool/Jacuzzi.

When searching for a contractor, I located Rhodes Custom Pools on the internet. Scott, you were professional and knew the business of installing swimming pools/Jacuzzi. I was seeking a business that had quality service and could meet my family needs.

During the process of drawing the plans, you were open, and considered my requests. You assured me, you would be there from the beginning of the project till the end; and you were. I was given a timeframe 6 to 8 weeks to complete the project, and it was finished in 7 weeks. The requests were drawn into the plan, to design a magnificent pool 30 x 15 and a beautiful Jacuzzi attached to the pool with beautiful tile work. You also gave me a brief training of how the system operates and how to manage the pool throughout the year.

One year later, I had contacted you, due to a slight issue. Immediately, you contacted me the following day and the issue was resolved with no questions. Again, your professionalism and great quality service assured me, I had chosen the right business.

Scott, thank you for an awesome job your team performed; and I would highly recommend your business to any customer seeking a pool/Jacuzzi. Great work!

Satisfied Customer

Lester Howard